

Resume for Richard Byrom – Oracle Applications Consultant

NAME - Richard Byrom

MARITAL STATUS - Married

DATE OF BIRTH - 19 December 1970

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CURRENT POSITION – Oracle Technical Architect



EXECUTIVE SUMMARY

My ambition is to deploy cutting edge IT solutions for leading organisations as I believe I am highly skilled and have much to offer potential employers and their stakeholders. Presently I am an Oracle Applications Consultant and Solutions Architect for [Richard Byrom Consulting](#). Prior to this I have consulted with various professional firms and IT Companies – namely:

- ❑ Thales Enterprise Services, an Oracle Partner located in the United Kingdom which is part of the [Thales Group](#).
- ❑ [RPC Data](#) (a listed company and Oracle Certified Advantage Partner located in Botswana)
- ❑ [Deloitte and Touche](#) and [PricewaterhouseCoopers](#) both located in Zimbabwe.

Functional and Technical Skills

I have been working with Oracle E-Business Suite for the past 9 years and have experience in implementing multi-currency, multi-org/country instances within Shared Services environments in a number of industries. My primary area of expertise in enterprise system implementations is financials since I have an accounting background. However, I can quite easily implement the operational and logistical components of systems as evidenced in my work experience. I believe that where I really add value to my employers is in being an all round performer. My functional skills are excellent and I am also technically competent. A summary of the Oracle modules and related products I have implemented together with the appropriate version and experience is as follows:

Module/Product	Version	Experience
General Ledger (GL)	11.5.10	Advanced
Accounts Payable (AP)	11.5.10	Advanced
Accounts Receivable (AR)	11.5.10	Advanced
Fixed Assets (FA)	11.5.10	Advanced
Cash Management (CE)	11.5.10	Advanced
Purchasing (PO)	11.5.10	Advanced
i-Expenses (OIE)	11.5.10	Advanced
Projects (PA)	11.5.10	Intermediate
Global Accounting Engine (AX)	11.5.10	Basic
Property Manager (PN)	11.5.5	Intermediate
Public Sector Budgeting (PSB)	11.5.5	Advanced
Public Sector Financials (PSF)	11.5.5	Advanced
Oracle Public Sector Financials International – OPSF(I)	11.5.5	Advanced
Shared Service, Multi Org and Multi Reporting Currency (MRC)	11.5.10	Advanced
Human Resources – Shared (HR)	11.5.10	Intermediate
Financial Statement Generator (FSG)	11.5.10	Advanced
Oracle Reports, including RXi	11.5.10	Advanced
System Administration (AOL)	11.5.10	Advanced
Oracle Workflow	2.6	Basic

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Module/Product	Version	Experience
Oracle Discoverer	10.1.2	Intermediate
Applications Desktop Integrator (ADI)	7.2	Advanced
Oracle Financial Analyzer (OFA)	6.4	Advanced
Oracle Tutor (for documentation and training material)	11i	Advanced
Hyperion Financial Management and Interfacing	System 8	Basic
CRM on Demand	19	Basic
Oracle AIM (Applications Implementation Methodology)	3.1	Advanced
Oracle OUM (Oracle Unified Method)	5.3.0	Basic
ConfigSnapshot (applications setup review tool)	2	Advanced
Dataload (tool used to load data)	4.3.9	Advanced
TOAD (system and table administration and troubleshooting)	8.5	Basic

In addition to my experience implementing and project managing Oracle ERP solutions I have more recently gained a broader level of expertise by developing Architecture Solutions and IT strategies for a number of organisations across a variety of platforms and systems. My expertise in these areas can broadly be categorised as follows:

Information Technology (IT Strategy)	Solutions Architecting
<ul style="list-style-type: none"> <input type="checkbox"/> Functional and Technical Analysis and Solution Design <input type="checkbox"/> Decision making using various frameworks and tools (e.g. Kepner Tregoe) <input type="checkbox"/> Risk Analysis <input type="checkbox"/> Value Chain and Stakeholder Analysis <input type="checkbox"/> Analysis of Total Cost of Ownership (TCO) and Return on Investment (ROI) for IT Projects <input type="checkbox"/> Mapping IT solutions to strategic business goals <input type="checkbox"/> Development of Strategic Internet, Intranet and Web Solutions 	<ul style="list-style-type: none"> <input type="checkbox"/> Requirements Analysis and Problem Identification <input type="checkbox"/> Architecture Optimisation <input type="checkbox"/> Through life analysis <input type="checkbox"/> Operational analysis <input type="checkbox"/> Development strategy <input type="checkbox"/> Cost benefit analysis <input type="checkbox"/> Risk management
Technology Products	
<ul style="list-style-type: none"> <input type="checkbox"/> Oracle - ERP, Fusion Middleware and On Demand <input type="checkbox"/> Microsoft – ERP, Active Directory, Exchange, Sharepoint and Windows 	

Prior to working with Oracle products I was implementing [BaaN](#), another ERP system. In total I have been implementing ERP systems for 12 years and have been involved in more than 15 implementations. Most of my implementation experience is in the private sector although of I have also consulted for the public sector and am capable of adapting to both types of environment.

Speaking, writing and communication skills

I have presented papers at numerous local, regional and international conferences and contribute to leading publications around the globe. In both 2003 and 2004 I spoke at Oracle [Appsworld](#) in San Diego, California - Oracle's flagship Applications conference. I have also presented papers to the Oracle Applications User Group ([OAUG](#)) and Atlanta Oracle Applications User Group ([ATLOAUG](#)) in America, the European Oracle User Group ([EOUG](#)), the UK Oracle User Group ([UKOUG](#)) and Financials Special Interest Group (SIG) and the South African Oracle User Group ([SAOUG](#)). My white papers have been published in Oracle journals in the United States and United Kingdom. I also served as Deputy Editor of the UK Oracle User Group Magazine (known as Oracle Scene) for a period of two years from December 2003-2005. Copies of my presentations and white papers can be downloaded at <http://www.richardbyrom.com/index.php/forum>

Professional credentials

I completed my Articles of Clerkship with Deloitte and Touche and also have a Bachelor of Accounting Science (B.Compt) Degree from the University of South Africa ([UNISA](#)). In 2003, I completed my postgraduate degree, a Masters in Business Leadership (equivalent to MBA) with University of South Africa ([UNISA](#)). Here I majored in Project Planning, Scheduling and Control, Management of Technology and Managing Electronic Commerce.

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WORK EXPERIENCE

[Richard Byrom Consulting](#)

(December 2007 – Present Day)

Position: Oracle Applications Consultant and Solutions Architect

[Balfour Beatty](#) – Group Head Office

Oracle R12 and Fusion Middleware Implementation (May 2009 – Present Day)

Role – Technical Architect

I undertook the following roles and activities: -

- ❑ Providing technical expertise to the Knowledge Sharing & Collaboration Team as part of the delivery of an Enterprise 2.0 Portal for Balfour Beatty Workplace using the Oracle Fusion Middleware Product Suite.
- ❑ Working with the Front Office Process Lead to establish the requirements and business case for the implementation of a Group Customer Relationship Management (CRM) system which included the assessment of potential software vendors and platform hosting options - this role also included sitting on the Group CRM Design Council to provide technical expertise for divisions implementing CRM on Demand.
- ❑ Reporting into the Group Enterprise Architect and advising on the technical aspects of an Oracle Fusion Middleware implementation which encompassed a number of projects, namely: -
 - Group People Finder – developed using Oracle Universal Content Manager and the Oracle Identity Management Suite
 - Development of Group Technical Standards
 - Utilisation of The Open Group Architecture Framework (TOGAF) for architectural model and design.
 - Designing and implementing an Enterprise Technology Framework and Roadmap for all Operating Companies within the Balfour Beatty Group
- ❑ Reporting into the Group ERP Director and developing various business cases related to the rollout of Oracle E-Business Suite R12 within the group.

[EarthTech](#) – Oracle E-Business Suite Financials, Project and HR Implementation (May 2008 – April 2009)

Role – Lead Financials and Purchasing Consultant

EarthTech, a member of the [TYCO](#) group of companies, is a leading provider of environmental, earth sciences, waste management and geotechnical engineering services. They commenced the implementation of Oracle E-Business suite for 500 users in 2007 and went live in April 2008. I joined the implementation team shortly after go live and was responsible for undertaking the following activities: -

- ❑ Documentation and knowledge transfer of month end procedures and processes
- ❑ Implementation of enhancements to Purchasing and associated workflow and procedures
- ❑ Enhancements to Internet Expenses functionality
- ❑ Implementation of the Fixed Assets Module
- ❑ Monthly reconciliations of financials Sub Ledgers and Projects module to General Ledger
- ❑ Providing management with recommendations and guidance on enhancements to existing functionality and implementation of new functionality
- ❑ Scoping and Developing Reports in Oracle Discoverer
- ❑ Post Implementation Support

References: [David Withers \(Finance Director\)](#), [Martin Crowe \(Oracle Project Manager\)](#), [Dave Solesbury \(European IT Director\)](#).

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Thales Enterprise Services
(September 2004 – November 2007)
Position: Principal Consultant

Thales is a world leader in Mission-critical information systems for the Aerospace, Defence and Security markets. Here I was a Principal Consultant with the Thales Enterprise Services Oracle Applications Consulting Practice in the UK. I was in charge of the Financial Systems and Projects Group of consultants, with responsibility for design, build and continuous improvement of processes within the Thales Group and implementation of mission critical systems, including a Shared Services environment for Procure to Pay (P2P). My responsibility included looking after the Continuing Professional Development Programme for UK Financials staff and the maintenance of the quality of professional input to the Support Group who provide support services to customers in all market segments.

A summary of projects implemented whilst at Thales is outlined below: -

Thales Enterprise Services Solutions Architecture Team – (July 2007 – November 2007)
Role – Solutions Architect

In addition to my Oracle role of leading the Oracle Financials team and implementing and project managing Oracle implementations I also worked extensively with the Solutions Architecture team to develop bid responses to a number of internal and external Requests for Proposal (RFP) as well as develop organisational IT strategies.

Working Links – IT Strategy (March 2007 – June 2007)
Role – IT Strategy Development

Here I was responsible for developing an IT strategy for Working Links, a company that helps long term unemployed and disadvantaged people back to work. My strategy was designed to meet the following requirements outlined by working links management

- ❑ Provide tactical and strategic input under the direction of Working Links IT Director towards Working Links current and future business applications.
- ❑ Identify how to exploit the current systems and more importantly given the forward agenda determine what is needed to support the business for the future.

Military Training Services (MTS) - Upgrade from 10.7 to 11i (November 2006 – March 2007)
Role – Project Manager

As project manager for this upgrade I oversaw the upgrade of the existing R10.7 of Oracle to release 11i. Key activities included planning the project, managing the communications between functional, technical consultants and business users, tracking and reporting on each phase of the project.

Thales Communications – Gap Analysis (May 2006 – October 2006)
Role – Solutions Architect and Oracle Financials Consultant

This project involved performing a Gap Analysis for Thales Communications against the Thales CORE model to determine the businesses suitability and readiness for rollout. Key deliverables I produced for this activity were a formal gap analysis document providing a comprehensive applications architecture covering all business requirements, including a process flow diagram explaining the future enterprise information model. I also developed a high level implementation plan and rollout strategy based on the findings of the Gap Analysis study.

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Thales Airborne Systems – First implementation of the Thales Oracle E-Business Suite CORE model (October 2005 – April 2006)

Role – Lead Financials Consultant

This was the first implementation of the Thales CORE model, designed to be rolled out throughout the Thales Group. Here I was Lead Financials Consultant responsible for managing a team of consultants implementing the financials modules of Oracle E-Business suite. Apart from managing the consultants I was also involved in hands on work within the General Ledger module, particularly in the area of designing and building management reports. I was also responsible for liaising with management and the various consultants to establish how the project was planned and coordinated.

Thales Information Services – Migration from Sun Accounts to Oracle E-Business Suite (April 2005 – July 2005)

Role – Lead Financials Consultant

This was a fast track implementation which involved migrating the Thales Services organisation from Sun Accounts onto an already existing environment. This meant a very short design phase and a quick build. I was responsible for the configuration, testing and build of all the financials modules (AP, AR, CE, GL) and assisted in the Oracle Projects setup.

Thales Naval – AorTHA Oracle E-Business Suite Projects and Financials Implementation (November 2004 – March 2005)

Role – Lead Financials Consultant

Thales in the Netherlands designs and builds Naval Defence Systems. On this project I was the lead Financials Consultant responsible for the implementation of the core financials modules alongside a complex Oracle Projects implementation. I was involved during the Build, Transition, Production and post implementation support phases of the project. My skills were used to meet the clients requirements for complex tax, intercompany and multi currency transactions as well as enhanced reporting requirements as a result of newly introduced International Financials Reporting Standards (IFRS).

<u>RPC Data Limited (An Oracle Certified Advantage partner located in Botswana)</u>
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<u>(April 2001 – August 2004)</u>
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Position: Senior Oracle Applications Consultant
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RPC Data Limited is an Oracle Certified Advantage partner located in Botswana. My role was primarily project managing and implementing Oracle Financials as well as the implementation and support of Oracle Financial Analyzer and Oracle Public Sector Budgeting. A summary of clients, modules implemented and work carried out is contained below: -

Government of Botswana – Government Accounting and Budgeting System (GABS) Implementation (October 2003 – August 2004)

Role – Lead Consultant for implementation of Oracle Public Sector Budgeting module

The Government of Botswana has embarked on the implementation of a Government Accounting and Budgeting System (GABS). My role on this project was to design and build the Oracle Public Sector Budgeting module for the Government of Botswana. This involved identifying user requirements, mapping the Oracle solution to these requirements and then finally building the system. The core modules used in performing the activities mentioned were Oracle Public Sector Budgeting, Oracle Public Sector Financials (International) and Oracle General Ledger.

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Government of Uganda – Integrated Financial Management System (IFMS) Implementation (March 2003 – September 2003)

Role – Public Sector Financials and Budgeting Training.

The Government of Uganda was implementing Oracle Public Sector Budgeting for 6 ministries and 4 local governments as part of an initiative to implement an Integrated Financial Management System (IFMS). My role on the project was to configure a training system that aligned to the customers business and functional requirements, prepare training materials and subsequently train super users on the following modules: -

- Public Sector Budgeting
- Oracle Public Sector Financials International – OPSF (I)
- Public Sector Purchasing
- Public Sector Payables
- Public Sector Receivables
- Public Sector General Ledger
- Cash Management
- Application System Administration

Botswana Meat Commission Oracle Financial Analyzer (OFA) Implementation (September 2002)

Role – Functional Expert for OFA implementation

Botswana Meat Corporation is involved in the slaughter of cattle and processing of the meat which is then sold both locally and internationally. Here I was involved in the setup and implementation of Oracle Financial Analyzer for the production of analytical reports for management. The setup was performed on top of an instance of Oracle 11 and the information was extracted using the OFA GL Link.

National Development Bank Oracle Financials Implementation (October 2001 – November 2002)

Role – Team Leader / Project Manager

National Development Bank is a local bank which provides loans to the business Community in Botswana. The project involved the implementation of Oracle Financials and it's interfacing to the Bankmaster system which housed all the loans. I lead the implementation team and setup a number of financials modules as well as the property manager module. I also used Oracle Discoverer and implemented Applications Desktop Integrator (ADI) and Oracle Financial Analyzer (OFA) with the web interface. I gained an intimate knowledge of how to set up the OFA GL Link as the client used OFA for financial statements, management reports and budgeting. My use of Oracle Applications Implementation Methodology (AIM) significantly enhanced the project management and documentation process.

Vista Cellular (April 2001 – September 2001)

Role – Team Leader / Project Manager

Vista is one of the two cellular operators in Botswana and at the time was a subsidiary of France Telecom which eventually became Orange. The project involved the implementation of Oracle Financials and it's interfacing to the BSCS billing system. I project managed the implementation and set up most of the financials modules. I was also involved in the set up of Oracle Financial Analyzer for providing management reports. During the implementation I also became familiar with the use of Oracle Discoverer and Applications Desktop Integrator (ADI). Oracle Applications Implementation Methodology (AIM) was also used to manage the project through the different phases.

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PricewaterhouseCoopers Zimbabwe – Management Consultancy Services
(February 1998 – March 2001)
Position: Senior Consultant

In February 1998 I joined PricewaterhouseCoopers as a Senior Consultant. Here I was trained in BaaN financials and Hyperion and subsequently implemented for a number of blue chip companies. A summary of clients, modules implemented and work carried out is contained below: -

Anglo American Plc (August 2000 – December 2000)

Role: Technology Consultant for E-Procurement Initiative

Here I was involved in the analysis and design phases of an E-Procurement Initiative for the Anglo American Group worldwide. The analysis phase involved designing a questionnaire which would provide appropriate information on the technology infrastructure. Once the questionnaire was received this information was then consolidated and reported on. The design phase involved making various recommendations as to which hardware, software and network infrastructure needed to be set up as well as costing the various implementation options available to the client.

Zimbabwe Newspapers (April 2000 - June 2000)

Role: Implementation and Support

Zimbabwe Newspapers is responsible for the manufacture and distribution of one of the local newspapers in Zimbabwe. I was involved in implementing and providing support for the Financial Statements and Dynamic Enterprise Modelling modules. I performed various Technical Functions (e.g. uploading of master data into the BaaN system) and also assisted in analysing and rectifying integration problems with sales and purchasing.

Mazoe Citrus Estates (January 2000 – March 2000)

Role: Post implementation Support

Here I was involved in fixing a number of problems that had occurred during the initial implementation performed by a different consulting group. I was involved in checking and correcting integration problems with purchasing and sales and the preparation of financial statements. I also implemented electronic banking and the cash management module. Lastly, I performed various reconciliations and fixed problems which were pointed out by these reconciliations.

Border Timbers Limited (November 1999)

Role: System Audit

Here I was involved in auditing the BaaN system after it had been implemented by a separate group of consultants. This involved analysing various balances, checking the integration and reconciliations and reporting back to management on my findings.

Anglo American Corporation Zimbabwe (September 1998 - October 1999)

Role: Financials Project Manager

Anglo American is a large conglomerate with interests in agriculture and mining. I was responsible for implementing the financials modules of BaaN as well as Dynamic Enterprise Modelling (Process Flows). Target Enterprise, BaaN's project management tool was also used to manage the project. I also setup the Hyperion interface with BaaN using Ledger Link and developed a number of management reports using Hyperion. As financials project manager I was responsible for liaising with senior management and reporting back to management in regular project meetings.

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TA Holdings (March 1998 - August 1998)

Role: Financials Project Manager

TA Holdings is a large conglomerate with interests in Hotels (Cresta Group), Insurance (Zimnat) and Baking (Aroma Bakeries). I was responsible for implementing BaaN financials as well as Dynamic Enterprise Modelling (Process Flows) at the groups' Head Office. Of particular interest was the consolidation of monthly results for 26 companies. I used my previous experience in designing consolidation solutions to help develop a template in Excel which was loaded up into BaaN to amalgamate the results of these companies.

Deloitte and Touche Zimbabwe – Consultancy (July 1995 - January 1998)

Delta Corporation

Role: Senior Solution Developer

In July 1995 I moved to the Business Development Services division of Deloitte and Touche, where I was involved in a joint project with Deloitte and Touche and Delta Corporation Limited (a large conglomerate in Zimbabwe). The project involved the development of an Executive information system (EIS) for Delta Head Office and its thirteen divisions. The EIS was primarily used for consolidation and reporting on the group results. The project required extensive training in Microsoft products, which were being used in the design of the EIS. The position also involved liaising with senior management and executives at Head Office and at divisional level, as well as regular formal project management team meetings.

Deloitte and Touche Zimbabwe – Audit (May 1991 – June 1995)

Position: Senior Auditor

Whilst at Deloitte and Touche I was involved in a wide range audits from a variety of industries. The accounting and auditing experience gained during these years has provided me with the business skills needed to implement enterprise systems.

EDUCATION/QUALIFICATIONS

Tertiary

University of South Africa (UNISA).

- B.Compt - Bachelor of Accounting Science (1995)
- MBL (equivalent to MBA) – Masters in Business Leadership (2003).

Other

- Articles of Clerkship served at Deloitte and Touche (1991 - 1995).
- Microsoft Certified Product Specialist (have passed the official Microsoft exam for Windows Open Services Architecture 1 & 2).
- Microsoft Excel Specialist (have passed the official Microsoft exam for Excel).
- Oracle 11i E-Business Suite Essentials (passed this exam being the first in the Oracle Financials Certification Track)

Training Courses Undertaken

- Microsoft Office Suite of Products.
- BaaN ERP Dynamic Enterprise Modelling (DEM), Target Enterprise, Multi Site, Integration and Financials Modules.
- Oracle ERP in Sales, Purchasing, Financials and Applications Desktop Integrator (ADI)
- Hyperion Consolidation Software.
- Microsoft Business Solutions Axapta Financials and Projects.