

Doosan Power Systems

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Tuesday 3rd September, 2013

To whom it may concern

RE: Character reference for Richard Byrom

It is with great pleasure that I recommend Richard Byrom. Richard worked with me at Doosan Babcock when we were implementing Oracle E-Business Suite as part of a process improvement programme and was with us from August 2012 to July 2013. Here he was the business Subject Matter Expert (SME) for the Oracle E-Business Tax, Treasury and Cash Management Modules having joined the project at Conference Room Pilot (CRP) Stage. He also worked closely with other SME's to help implement a custom set of forms and reports as part of a Project Forecasting module which integrated with Project Costing and Billing. His responsibilities included: -

- Liaising directly with stakeholders across a diverse range of business and technology functions
- Reviewing and approving detailed Solution Design Documents, and verifying that they
 provide the required clarity and explanation of the solutions to requirements
- Reviewing and approving functional specifications for data migrations, reporting & analyses, systems integrations, and customisations to standard packaged software and verifying that they provide the required clarity and explanation of the solutions to requirements
- Working with the Infosys team (Implementing Partner) to translate the Business Requirement documents into Functional and System documentation and ensure most efficient use is made of standard Oracle functionality
- Working with Infosys to ensuring the most efficient solution was identified where bespoke functionality was required
- Acting as a bridge between the Doosan business team and the Infosys team
- Assisting with the development and execution of testing scenarios for Conference Room Pilot (CRP), System Integration Testing (SIT) and User Acceptance Testing (UAT)
- Training and educating business users on the workings of the Project Forecasting module
- Working with the data migration team to ensure that Project Costing and Billing data was appropriately validated and migrated for Go Live
- Post Go Live Support

Richard's contribution to the project was hugely significant and will be remembered by myself and my colleagues for a long time to come. The main things I will remember is (i) his ability to remain very positive when we faced a problem or issue...he always seemed to find the right solution (ii) he



was a great team player who gained the respect of all who worked with him (DPS & Infosys) (iii) his willingness to proactively volunteer to help and assist others within the group.

I trust he will be successful in whatever he does in the future.

Yours Sincerely

Andrew Colquhoun
Director PI/ERP