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Group IT

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To whom it may concern

RE: Character reference for Richard Byrom

It is with great pleasure that I recommend Richard Byrom. Richard worked with me at Balfour Beatty in his capacity as Technical Architect and in my capacity as Group ERP Director and Programme Director (Applications & Technology) over the period May 2009 - January 2012

Richard was involved in the initial stages of our Oracle R12 E-Business Suite implementation where he worked with members of our business conducting a number of deep dive exercises. This involved understanding the existing business processes within our organisations pertaining to Finance and HR and outlining to potential users what a typical process would be in the R12 system and identifying potential gaps that needed to be addressed. In addition to this, Richard worked with ourselves and Oracle to develop Oracle solutions specific to the Engineering and Construction industry.

Subsequently Richard worked on our Knowledge Sharing and Collaboration Programme and with the Enterprise Architecture Team at Group Head Office. From time to time I called upon his skills to deal with specific challenges we were having on our R12 programme. In particular, as Richard was working with us at the time of signing our Oracle ULA agreement, his familiarity with the content of this agreement meant that where members of our business had questions pertaining to the Oracle Licensing agreement he could be called upon for advice.

In all, Richard worked with our Suppliers, Divisional and Operating Company Heads as well as a multi disciplinary team of consultants and integrated well with them. He was able to deliver high quality deliverables on time and provided solutions to a number of challenges we faced in our business.

I believe Richard would be an asset to any organisation, and I am happy to give him my wholehearted endorsement.

Yours Sincerely



Mike Fox

Programme Director (Applications & Technology)